

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2144 (4)

Date: 30/11/2024

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

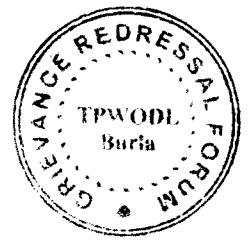
1	Case No.	BRL/792/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Kalia Rohidas At-Kendudihi, Po-Bhatlaida Dist-Jharsuguda-768213	4135-2805-0120	8018654754	
3	Respondent/s	S.D.O (Elect)-II, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	13.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	13.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Laikera, Jharsuguda

Appeared

For the Complainant- Kalia Rohidas

For the Respondent - SDO(Electrical)-II, JED, TPWODL.



GRF Case No- BRL/792/2024

Kalia Rohidas
At-Kendudihi, Po-Bhatlaida
Dist-Jharsuguda
Consumer No-4135-2805-0120

VRS

SDO(Electrical)-II, JED, TPWODL.

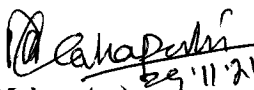
COMPLAINANT

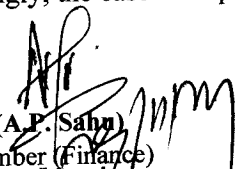
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Saha)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Kalia Rohidas, At-Kendudihi, Po-Bhatlaida, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, JED, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases-> "GRF".)

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Lankes
12/11/17

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM
Received

Complaint No. _____

No.....

Di.....
TPWODL, Burla

SCND-41352805 0120

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

-Kalen Rohedaj .AT-Kendudihor .PO-Bhatlaeda
mobile no -8018654754 P.S-Lankera .Dist-Shassiguda
consumer NO -413528050120 pen. 768213

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

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କିଛି ଆବୃତ୍ତାନ୍ତରାଳରେ ମଧ୍ୟ କିଛି କ୍ଷତିଗ୍ରସ୍ତ ।
ନବମ୍ବର ୨୦୧୮ରେ ମଧ୍ୟ ଏକ ଶୁଆଳ କିଛି ଆବୃତ୍ତାନ୍ତରାଳରେ କ୍ଷତିଗ୍ରସ୍ତ
କାଳିଆ କିଛିରୁ ଶୁଆଳରୁ ଶୁଆଳକୁ ନିରାକରଣ ।

(4) Relief sought for.

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any

Place - BURLA
Date

କାଳିଆ ଶୁଆଳ
Applicant